

| Concurrent Program | Manager | Sample Size | Program Run Time (Minutes) | | | Total Hours |
|-----------------------------------|------------|-------------|----------------------------|----------|--------|-------------|
| | | | Minimum | Average* | Mximum | |
| PIPER-RX Pam Long running request | SLOW_QUEUE | 1 | 12 | 12 | 12 | 0 |
| PIPER-RX Pam Long running request | STANDARD | 2 | 10 | 11 | 11 | 0 |
| Program - Optimizer | STANDARD | 1 | 9 | 9 | 9 | 0 |
| Workflow Background Process | SLOW_QUEUE | 1 | 7 | 7 | 7 | 0 |
| Workflow Background Process | STANDARD | 1 | 2 | 2 | 2 | 0 |
| Purge Concurrent Request and/or | SLOW_QUEUE | 1 | 2 | 2 | 2 | 0 |
| Purge Signon Audit data | STANDARD | 2 | 0 | 0 | 1 | 0 |
| OAM Applications Dashboard | STANDARD | 53 | 0 | 0 | 5 | 0 |

[Subject to available online history](#)